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"Casual Friday" Commentary

## Casual Friday: Portfolio Change + Thriving In Today's Landscape? – Sept 24th, 2021

3 quick topics today:

Portfolio Change - Q3 Dividend Increase Recap - Thriving Advisor Business Model

Portfolio Change: Increase Position in Qualcomm (QCOM)

- Strong moat in 5G technologies
- Recent push to secure additional automotive / autonomous assets
- Strong beat Q2 earnings on top and bottom line
- Attractive 2%+ dividend with potential for strong growth

The secular growth opportunities for QCOM are far beyond just smart phones. 5G is quickly transforming business across the globe. Think autonomous vehicle, smart manufacturing, energy conservation/renewables, shipping and transportation, agriculture... the opportunities are massive for chip producers and QCOM is in a solid position to deliver.

Read more about "The Transformative Role of 5G

https://www.qualcomm.com/media/documents/files/5g-and-sustainability-report.pdf

## **Quarter End Dividend Recap**

Berkshire experienced 9 dividend increases, 8.5% on average in Q3 2021 -- no dividend cuts.

- JPMorgan (JPM) Raises Dividend 11%
- Kinder Morgan (KMI) Raises Dividend 3%
- Norfolk Southern (NSC) Raises Dividend 10%
- Bank of America (BAC) Raises Dividend 17%
- Lockheed Martin (LMT) Raises Dividend 8%
- McDonald's (MCD) Raises Dividend 7%
- Microsoft (MSFT) Raises Dividend 11%
- PNC Financial (PNC) Raises Dividend 9%
- W.P. Carey (WPC) Raises Dividend 1% YOY

(Source: Zacks)

## Advisors Thriving in Changing Landscapes

In some cases, fee compression, compliance demands, increased competition (and a host of other forces) has industry morale running low. Our View? There's never been a better time to be a financial advisor or a money manager!

- \$30 trillion wealth transfer underway
- 85% of kids will fire their parent's advisors
- 30% of advisors are due for retirement with few young people to take their place
- You have better tools and technology than ever

But... does the old model where advisors and managers simply state the legacy attributes of their firm like "We are a bank who does planning" or "We are a manager with a solid track record" cut it? Frankly, no. That's one reason why Berkshire offers to partner with advisors in a number of ways to help advisors strategically elevate their practice.

Here are 5 key strategic elements top advisors use for scale, growth and service:

- They seek a specific client profile
  - Targeted marketing message to key niche groups with specific pain points
    - i.e., executives, business owners, athletes, ultra-high-net worth, etc.
  - Why not work for clients you love where you truly have an edge vs. other generic advisors?
  - "Attractive to everyone is compelling to no one"
- They do specialized planning for their niche (beyond the boiler plate software programs)
  - "She knows more about estate planning then the estate planning attorneys in town"
  - If you can solve big complicated problems, you are likely to get big assets
  - What's your advisor superpower?
- They have consistent, streamlined allocations in a UMA format (with an income bias of course -- insert wink emoji)
  - Know key strategies inside and out vs. "death by 1000 CUSIPs"
  - How does each strategy contribute to meeting plan/investment objectives?
  - Make changes across the book on the fly
    - i.e., bonds to equities, value to growth value, underperforming strategies
  - Disciplined rebalancing
  - "Manage to the client's liability not to the benchmark"
- Consolidated reporting through one holistic advisor portal

- Consolidated reporting in one place
- Investment reports center around "is the plan on track" vs. "did we beat the market"
- Disciplined rebalancing at predetermined levels to show active management
- All this time, efficiency and scale creates a truly differentiated offering and client service experience / Do what you do best
  - More substantive meetings
  - Getting deep into client motivations
  - Asset gathering and referrals

UMA technology is probably the best end to end solution to execute this business model

We know an advisor who relentlessly puts this into practice. Here is the profile / attributes of her model:

- 20 clients
- \$250 million AUM
- incredibly detailed custom financial plans for each client
- 2 managers: Dividend growth and Muni bonds
- Adjusts risk tolerance for clients through stock / bond mix. Some clients end up 60/40 some 70/30 50/50 based on risk tolerance
- Meets them 8 times per year
- is viewed as most important family advisor "I'm their first call on any life event or financial decision"
- Attorneys and CPAs try to get referrals from HER
- "As long as they have enough income, they don't care what the market is doing"
- Works 25-30 hours a week
- An extreme case with concentration risk? Sure! But the concept can be implemented with a slightly wider (yet focused) client audience and just a few additional strategies.

It's a great example of how things could be (and we think should be).

**One more thought to consider - "Marie Kondo" your practice.** That is, if clients or strategies don't give you joy, move them out your life. Do you want to mindlessly and randomly grow AUM or would you like to maximize efficiency, client results and have an awesome quality of life? Are you a business or a collection of sales? A streamlined business may create higher value in a transition even if assets are lower. I say this at seminars: "For established advisor, success going forward is not about what you DO, it's about what you

DON'T do (taking small accounts, still working for clients who don't take your advice, or entertaining every wholesaler who walks through the door).

Good luck and call us if you would like more execution ideas! Have a great weekend.

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